

*First for Nurses*

## Locations

### Head Office

8 Centreway or PO Box 115 Centreway  
East Keilor, VIC, 3033  
Ph: 9365 1755  
Fax: 9331 7519

### City Office

607 Elizabeth Street  
Melbourne, VIC, 3000  
Ph: 9321 5700  
Fax: 9600 9206

### Burwood Office

2/24 Lakeside Drive  
Burwood East, VIC, 3151  
Ph: 9210 4999  
Fax: 9210 4919

[www.alphanursing.com.au](http://www.alphanursing.com.au)

Alpha Nursing is  
**ASNZS ISO 9001:2008 Accredited**  
so your organisation can  
rest assured.

## Privacy Policy

Alpha Nursing has procedures and policies in place to protect the privacy of our clients. Our policy is in accordance with the Information Privacy Act, 1st September 2002 and the Health Records Act, 1st July 2002.

All information will be stored and maintained by Alpha Nursing staff according to the Privacy Legislation.

If you require further information please contact Alpha Nursing.

Alpha Services Australia P/L also offers the following:

**Dental Specialist Nursing First Aid**

Visit Alpha Services website to view the total list of services available.

[www.alphaservices.com.au](http://www.alphaservices.com.au)

Incorporating:

\*Alpha Nursing  
\*Alpha Specialists

\*Alpha Dental  
\*Alpha First Aid



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Alpha Services Australia Pty. Ltd.  
ABN 47 094 169 847



**Alpha**  
NURSING

*First for Nurses*

**Local staff, for local  
facilities, from a local  
office.**

**1300 ALPHANURSING**  
(1300 257 426)

[www.alphanursing.com.au](http://www.alphanursing.com.au)



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## So.....Why use Alpha?

We have a history of providing an excellent client orientated service.

- Rates that take into account the financial burdens placed on the Care Industry.
- All agency staff are reference checked to ascertain character and qualifications.
- All agency staff are Police checked in line with current legislation.
- All registered staff possess current registration with the Victorian Nurses Board.
- Aged Care workers PCW/PCA's employed by Alpha are experienced and possess a minimum qualification of Certificate III in Aged Care
- Patient Service Assistants have a Certificate III in Patient Services.
- Professional Allocations Consultants that are fully attuned to your requirements and will do their utmost to provide you with a "minimum of fuss can-do service".
- **Alpha Dental** offers onsite Domiciliary Dental Care to your Residents and Staff.
- **Alpha Specialists** caters for all those Registered Staff who hold a further qualification as well as clients who require these staff.
- **Alpha First Aid** supplies qualified staff to cover all first aid requirements for Corporate & Community functions.

## Who is Alpha?

Alpha Nursing was established in November 2000 in response to a growing concern that nurses and clients were being treated as numbers/commodities rather than individuals.

Alpha Services Australia P/L commenced as a nursing agency supplying RN Div 1's and Div 2's along with PCA's and PSA's throughout the Public, Private and Aged Care sectors.

We have built a reputation that is second to none in the Western suburbs and now have offices in Keilor East, Burwood East and the CBD. We believe in providing quality service and quality staff at a reasonable cost.



**In a world full of buzz words,  
catch phrases and jingles....**

**We decided to stick with some  
basic concepts like....**

**INTEGRITY, HONESTY and  
VALUE.**

## What do we offer?

- Manned office between 5.30am until 11.00pm every day of the year.
- Answering machine service between 11.00pm and 5.30am.
- Staff who maintain a professional dress code including proper identification and uniform shirt.
- Reasonable rates which include Professional Indemnity Insurance, Public/Products Liability Insurance and Workcover plus all Statutory on costs.
- Thorough OH&S practices with nursing staff being adequately inducted.
- Site visits carried out by OH&S qualified Alpha Services Australia office staff.
- Strict adherence to the Victorian Information Privacy Act 2002.
- Provision of Statutory Declarations to all facilities regarding adherence to Police Check Legislation.
- All required insurance policies are current and up to date.
- Quality service for a reasonable cost.